

# TRANSPORTATION

**PURPOSE**

The Transportation Cost Center is used to account for expenditures associated with the partnership with the Town of Chapel Hill and the University of North Carolina for the provision of public transportation services throughout the Chapel Hill, Carrboro, and UNC community.

**GOALS**

- Improve quality of public transportation service.
- Improve level of public transportation service.
- Improve access to public transportation.

**SERVICES PROVIDED & ACTIVITIES**

- Fixed route transit encompasses all regular bus service to Carrboro residents.
- EZ Rider is a special demand-response service using lift-equipped vehicles to transport individuals with mobility limitations that prevent them from using regular fixed route buses.
- Tar Heel Express is a special service for UNC home basketball and football games.
- Bike-on-bus allows transit riders to put their bicycle on the front of any bus.

**PREVIOUS YEAR ACCOMPLISHMENTS**

Chapel Hill Transit overall:

- Service area of approximately 62 square miles.
- Statistics for calendar year 2016 are provided in the table below.

<b>Service Consumption FY2016</b>	<b>Fixed Route</b>	<b>Demand Response</b>
Annual Passenger Miles	12,500,541	278,131
Annual Unlinked Trips	6,299,994	60,825
Average Weekday Unlinked Trips	24,395	212
Average Saturday Unlinked Trips	2,023	79
Average Sunday Unlinked Trips	1,187	19
<b>Service Supplied</b>		
Annual Vehicle Revenue Miles	1,790,266	243,964
Annual Vehicle Revenue Hours	158,220	30,333
Vehicles Operated in Maximum Service	81	15
Vehicles Available for Maximum Service	98	19

*Source: National Transit Database, 2016 data*

- In FY2016, the total system ridership was 6.4 million, which was a decrease of 3 percent from FY2015.
- Most recent surveying, completed in 2016, found that 89% of riders surveyed rate the overall quality of Chapel Hill Transit as either excellent or good.

**UPCOMING FISCAL YEAR OBJECTIVES**

- Work with Chapel Hill Transit to more effectively manage current level of public transportation service in Carrboro.
- Work with Chapel Hill Transit to extend service into areas of Carrboro that are currently not served by fixed route service.
- Work with Chapel Hill Transit, Triangle Transit, and Orange County jurisdictions to continue planning for transit investments in the county, including service extensions to or within Carrboro.

**PERFORMANCE MEASURES**

	<b>FY2014-15 ACTUAL</b>	<b>FY2015-16 ACTUAL</b>	<b>FY2016-17 ESTIMATED</b>	<b>FY2017-18 PROJECTED</b>
Average Daily Ridership (Boarding)	3,759	3,612	3,466	3,535
Average Daily Ridership (Alighting)	3,495	3,357	3,219	3,283

**BUDGET SUMMARY**

	<b>2015-16 ACTUAL</b>	<b>2016-17 ADOPTED BUDGET</b>	<b>2017-18 ADOPTED BUDGET</b>	<b>PCT CHANGE</b>
<b>OPERATING</b>	1,540,288	1,720,288	1,834,856	7%
<b>TOTAL</b>	<b>\$1,540,288</b>	<b>\$1,720,288</b>	<b>\$1,834,856</b>	<b>7%</b>

**CHANGES IN BUDGET FROM PRIOR YEAR ADOPTED BUDGET**

The transportation budget increased due to increased debt service costs for purchasing new buses.